PROTECTING YOUR SECURITY

Tips for Identifying Fraudulent Email



PMA Clients,

In an effort to provide the best customer service and further protect your account, we wanted to provide you with some information on how to identify and destroy fraudulent/spam email. Also known as phishing, fraudulent email is often sent with the brand names of specific banks, e-retailers and credit card companies in an effort to lure recipients into providing financial data such as credit card numbers, account usernames, passwords and social security numbers.

Fraudulent Email Example

Below is an example of a fraudulent email. Should you receive an email of this nature, do not respond to it and contact your PMA representative.

Important Information About Your LaSalle Account (HTML)
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From: LaSalle Bank To: Jon Doe
Co:
Subject: Important Information About Your LaSalle Account
Dear Customer,
We recently reviewed your account, and suspect that your LaSalle account may have been accessed by an unauthorized third party. Protecting the security of your account and of the LaSalle network is out primary concern.
Therefore, as a preventative measure, we have temporarily limited access to sensitive LaSalle account features.
Click the link below in order to regain access to your account:
For more information about how to protect your account, please visit LaSalle Security Center.
Sincerely,
The LaSalle Security Department Team.
We apologize for any inconvenience this may cause, and appreciate your assistance in helping us maintain the integrity of the entire LaSalle system. Thank you for your prompt attention to this matter. Please do not reply to emails of this nature. Mail sent to this address cannot be answered. For assistance, log in to your LaSalle account and shoose the Help Link in the header of any page.
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Tips for Identifying Fraudulent Email

- » Urgent appeal for action.
- » Statements regarding account closure.
- » Embedded links requesting personal information.
- » Awkward writing, spelling or grammatical errors, and poor design.
- » Lack of alternative method for communicating information (e.g., phone, mail, physical locations, etc.).
- » Generic greeting.
- Attachments asking you to install software. (Fraudsters use this to record keystrokes and online activity.)

For more information and on how to report Phishing and other email scams access www.antiphishing.com. If you have any questions regarding your account, contact your PMA representative at 630.657.6400

800.783.4273 | www.pmanetwork.com

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